

1721 Mission Hills Road
Northbrook, Illinois 60062

January 12, 2002

Attorney General John Ashcroft
US Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530

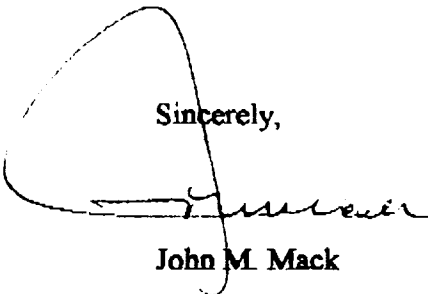
Dear Mr. Ashcroft:

As a supporter of Microsoft, I write you concerning the recent developments in the antitrust suit settlement. I am thoroughly aggravated to find that, after three years of negotiations, the agreement is still being delayed. Not only was the negotiation process well thought out, but was extremely well monitored. The results are fair and reasonable and should be used as the guideline for moving our technology industry forward.

Not only has Microsoft agreed to rework licensing and marketing agreements, but also it has agreed to design future versions of Windows that will better accommodate non-Microsoft software. In fact, the terms of this agreement do a great deal to promote non-Microsoft software. This is certainly proof that Microsoft is acting in the interest of the entire technology industry.

Adopting this settlement, in its current form, can only be beneficial to the consumer, the IT sector, and the economy as a whole. I urge you to help stop any further litigation against this agreement.

Sincerely,

A handwritten signature in dark ink, appearing to read "John M. Mack", is written over a large, loopy, handwritten "S" that serves as a flourish for the word "Sincerely".

John M. Mack